

# BREAKING DOWN THE BARRIER ON EXAMS

How do we foster a better environment and experience for candidates on exams?



# SOME SMALL THINGS WE CAN DO TO CREATE A BETTER ATMOSPHERE

- Sitting with candidates at the beginning of exams – during the introduction
- Chair lift riding
- Small talk / chit chat
- How we line up on the hill
- Make the experience about the candidates, not us!

Can you think of any other ways we could do this?  
Type your suggestions into the chat box.







FIND THE BALANCE -  
WE ARE STILL HERE TO  
DO A JOB



# BREAKING DOWN THE BARRIER ON EXAMS

**How do we foster a better environment and experience for candidates on exams?**

- Try to interact more informally where suitable
- Make the experience about the candidates
- Find the balance – we are still here to do a job